

# technical manual ku information technology Manual

**Technical manual KU information technology** serves as an essential resource for students, faculty, IT professionals, and staff involved in the use and management of information technology systems at King Abdulaziz University (KU). As the university continues to expand its digital infrastructure, having comprehensive and accessible technical manuals becomes vital for ensuring smooth operations, effective troubleshooting, and adherence to best practices. These manuals provide detailed instructions, guidelines, and procedures that help users navigate complex systems, maintain security, and optimize the use of technological resources. In this article, we will explore the significance of technical manuals in KU's information technology landscape, their key components, how they are developed and maintained, and best practices for utilizing them effectively.

## The Importance of Technical Manuals in KU's IT Ecosystem

### Ensuring Consistency and Standardization

Technical manuals promote consistency across various departments and teams by providing standardized procedures for common tasks. This standardization reduces errors, enhances efficiency, and ensures that all users follow the same protocols, which is crucial in a large academic environment like KU.

### Facilitating Training and Onboarding

New staff members or students often require guidance on using university systems. Well-structured manuals serve as valuable training tools, enabling rapid onboarding and reducing dependency on direct support. They also serve as a reference for ongoing learning.

### Supporting Troubleshooting and Problem Resolution

When technical issues arise, having a detailed manual accelerates diagnosis and resolution. Manuals often include troubleshooting steps, FAQs, and contact information for support teams, minimizing downtime and ensuring continuous operation of critical systems.

### Enhancing Security and Compliance

IT security policies and procedures are thoroughly documented in manuals, helping users understand best practices for data protection, password management, access controls, and

compliance with legal and institutional standards.

## **Key Components of a Technical Manual in KU's IT Department**

### **Introduction and Overview**

Provides context about the manual's purpose, scope, and target audience. It may include an overview of KU's IT infrastructure and strategic objectives.

### **System Descriptions**

Detailed descriptions of the key systems and platforms used at KU, such as Learning Management Systems (LMS), Student Information Systems (SIS), email services, network infrastructure, and security tools.

### **Installation and Setup Procedures**

Guidelines for installing hardware and software, configuring networks, setting up user accounts, and integrating new systems into existing infrastructure.

### **Operational Procedures**

Step-by-step instructions for daily operations, including user account management, data backups, system updates, and routine maintenance tasks.

### **Security Policies and Protocols**

Information about password policies, access controls, encryption methods, incident response procedures, and user responsibilities in maintaining security.

### **Troubleshooting Guides**

Common issues, diagnostic steps, and solutions for hardware failures, software errors, network connectivity problems, and security incidents.

### **Support and Contact Information**

Details on how to reach technical support teams, escalation procedures, and available resources such as FAQs, online portals, and helpdesk services.

### **Appendices and References**

Additional resources, glossaries of technical terms, software manuals, and links to relevant policies and standards.

## Developing and Maintaining Technical Manuals at KU

### Collaborative Content Creation

Creating comprehensive manuals involves collaboration among IT specialists, system administrators, security experts, and end-users to ensure accuracy and relevance.

### Regular Updates and Revisions

Technology evolves rapidly; hence, manuals require periodic updates to reflect new systems, features, security protocols, and procedural changes. Establishing a revision schedule is crucial.

### Version Control and Accessibility

Maintaining version control ensures users access the most current information. Manuals should be stored in accessible formats such as digital PDFs or intranet portals, with clear version histories.

### Training and Awareness

Promoting awareness about the availability and importance of technical manuals encourages their use. Conducting training sessions and distributing quick-reference guides can enhance user engagement.

## Best Practices for Utilizing KU's Technical Manuals Effectively

- **Read and Understand:** Familiarize yourself with relevant sections before performing new or complex tasks.
- **Follow Procedures Step-by-Step:** Adhere closely to documented instructions to avoid errors.
- **Keep Manuals Accessible:** Store digital copies in easily accessible locations, such as desktop shortcuts or university intranet.
- **Contribute Feedback:** Report gaps, outdated information, or errors to the IT support team to improve manual quality.
- **Stay Updated:** Regularly check for updates or new versions to ensure compliance with current policies and procedures.

## Conclusion

Technical manual KU information technology is a cornerstone of effective digital governance and operational excellence at King Abdulaziz University. By providing clear, detailed, and accessible guidance, these manuals support users across various roles in leveraging technology efficiently and securely. As KU continues to innovate and expand its technological capabilities, the ongoing development, maintenance, and utilization of comprehensive technical manuals will remain vital. Embracing best practices in manual creation and usage ensures that KU's IT ecosystem remains robust, secure, and responsive to the evolving needs of its academic community. Ultimately, well-crafted technical manuals empower users to maximize the value of their technological resources, foster a culture of continuous learning, and uphold the university's commitment to excellence in education and research through effective technology management.

Technical Manual KU Information Technology serves as a comprehensive resource designed to guide users, administrators, and developers through the intricate processes of managing, deploying, and troubleshooting KU's information systems. As organizations increasingly rely on sophisticated technology infrastructures, understanding and utilizing the technical manual becomes essential for ensuring seamless operations, security, and scalability. This article provides a detailed overview, offering insights into how the manual is structured, key areas it covers, and best practices for leveraging its contents effectively.

## Introduction to Technical Manual KU Information Technology

The Technical Manual KU Information Technology is more than just a reference document; it is a strategic tool that consolidates vital technical knowledge, operational procedures, and troubleshooting guides. It aims to foster a standardized approach to IT management across KU, ensuring consistency, security, and efficiency.

## Why Is the Technical Manual Important?

- Standardization: Establishes uniform procedures for system deployment, maintenance, and security.
- Knowledge Transfer: Acts as a knowledge repository for current and future IT staff.
- Risk Management: Provides guidelines to prevent, identify, and resolve technical issues swiftly.
- Compliance: Ensures adherence to regulatory standards and organizational policies.

## Structure of the Technical Manual KU Information Technology

The manual is typically organized into several key sections, each focusing on a distinct aspect of IT operations.

- System Architecture and Infrastructure

This section details the hardware and software architecture underpinning KU's IT environment.

- Network topology diagrams
- Server configurations
- Storage solutions
- Cloud integration points

- Software Deployment and Configuration

Guidelines for installing, configuring, and updating software applications.

- Operating systems setup
- Application deployment procedures
- Configuration files and environment variables
- Version control protocols

- Security Policies and Procedures

Security is paramount; this section covers best practices for safeguarding data and systems.

- User access management
- Authentication and authorization protocols
- Data encryption standards
- Incident response procedures
- Regular security audits

- Maintenance and Monitoring

Ensures systems remain operational and perform optimally.

- Scheduled maintenance routines
- Monitoring tools and dashboards

- Performance metrics
- Backup and disaster recovery plans
  
- Troubleshooting and Support

Provides step-by-step guides for resolving common and complex issues.

- Error message interpretations
- Log analysis procedures
- Escalation protocols
- Contact points for support

### Key Components of the Technical Manual KU

Understanding the core components helps users navigate and utilize the manual effectively.

### Hardware Specifications and Guidelines

- Minimum and recommended hardware requirements
- Hardware lifecycle management
- Replacement and upgrade procedures

### Network Configuration and Management

- IP addressing schemes
- Firewall and VPN configurations
- Wireless network policies
- Network security best practices

### Database Management

- Database installation and setup
- Backup and restore procedures
- Performance tuning
- Data integrity and security

## Application Development Standards

- Coding conventions
- API documentation
- Testing and deployment workflows
- Version control systems

## Compliance and Regulatory Standards

- Data privacy policies
- Accessibility standards
- Audit documentation requirements

## Best Practices for Using the Technical Manual KU

To maximize the benefits of the Technical Manual KU Information Technology, consider the following best practices:

### Regular Updates and Reviews

- Schedule periodic reviews of the manual to incorporate new technologies and policies.
- Version control to track changes and updates.

### Training and Familiarization

- Conduct training sessions for new staff.
- Use the manual as a reference during onboarding.

### Centralized Access

- Store the manual in a centralized, accessible location (e.g., intranet or document management system).
- Ensure proper access controls to maintain confidentiality where necessary.

### Feedback and Continuous Improvement

- Encourage users to provide feedback on clarity and usability.
- Implement improvements based on user suggestions.

### Implementing the Manual in Daily Operations

The real value of the Technical Manual KU Information Technology lies in its integration into daily workflows.

#### For IT Staff

- Use the manual for routine maintenance tasks.
- Reference troubleshooting guides during incident resolution.
- Follow configuration standards to ensure consistency.

#### For End Users

- Refer to user guides and FAQ sections for common issues.
- Follow security protocols outlined in the manual.

#### For Management

- Use the manual to inform policy development and compliance checks.
- Monitor adherence to documented procedures.

### Challenges and Solutions in Maintaining the Technical Manual

While the manual is invaluable, maintaining its accuracy and relevance poses challenges.

#### Common Challenges

- Keeping documentation up-to-date with rapidly evolving technology.
- Ensuring user engagement with the manual.
- Balancing detailed technical information with clarity.

#### Solutions

- Assign dedicated personnel or teams for manual updates.
- Incorporate feedback mechanisms for continuous improvement.
- Use clear, concise language and visual aids like diagrams and flowcharts.

## Future Trends and Enhancements

As technology advances, the Technical Manual KU Information Technology must evolve.

### Integration of Automation Tools

- Embedding automated documentation generators.
- Using AI-driven troubleshooting guides.

### Enhanced Accessibility

- Developing mobile-friendly versions.
- Incorporating multimedia tutorials.

### Emphasis on Cybersecurity

- Regular updates on emerging threats.
- Incorporation of advanced security protocols.

## Conclusion

The Technical Manual KU Information Technology is an indispensable asset for ensuring the robustness, security, and efficiency of KU's IT environment. Its comprehensive structure covers all facets of technology management?from hardware and software to security and troubleshooting?empowering staff and stakeholders to operate with confidence and consistency. By adhering to best practices in manual maintenance and actively integrating it into daily operations, KU can sustain a resilient and future-ready IT infrastructure that supports its organizational goals.

Leveraging the technical manual effectively not only streamlines operations but also fosters a culture of continuous improvement and technological excellence within KU.

**QuestionAnswer** What is a technical manual in the context of information technology? A technical manual in information technology is a comprehensive document that provides detailed instructions, specifications, and troubleshooting guidance for hardware or software products to

assist users and technicians. How can I effectively create a technical manual for IT systems? To create an effective IT technical manual, gather detailed product information, organize content logically, include clear diagrams and step-by-step instructions, and ensure the language is concise and accessible for your target audience. What are the key components of a standard IT technical manual? Key components typically include an introduction, system overview, installation procedures, configuration steps, troubleshooting tips, maintenance instructions, and safety or compliance information. Which tools are commonly used to develop technical manuals for IT products? Popular tools include Adobe FrameMaker, MadCap Flare, Microsoft Word, and specialized documentation platforms like Atlassian Confluence or DITA-compliant editors. How often should an IT technical manual be updated? IT technical manuals should be updated whenever there are significant changes to the hardware, software, or procedures, typically aligned with product updates, patches, or new releases to ensure accuracy and relevance. What role does user feedback play in maintaining a technical manual for IT? User feedback helps identify unclear instructions, missing information, or common issues, enabling continuous improvement and ensuring the manual remains practical and user-friendly. Are there industry standards or best practices for writing IT technical manuals? Yes, standards like DITA (Darwin Information Typing Architecture) and best practices such as clear language, consistent formatting, modular content, and comprehensive indexing are widely recommended for IT manuals. How can I make an IT technical manual more accessible for users with disabilities? Enhance accessibility by using clear, simple language, providing alternative text for images, ensuring compatibility with screen readers, and following accessibility guidelines such as WCAG. What is the importance of version control in maintaining IT technical manuals? Version control ensures that updates are tracked systematically, preventing confusion over document changes, maintaining consistency, and enabling users to access the most current and accurate information.

**Related keywords:** technical manual, IT documentation, user guide, system manual, technical support, troubleshooting guide, IT procedures, software manual, hardware manual, technical instructions

## intermediate technical english kth

### Intermediate Technical English KTH: A Comprehensive Guide to Enhancing Your Technical Language Skills

In today's rapidly evolving technological world, effective communication in English is essential for professionals, students, and enthusiasts alike. Whether you're working in engineering, IT, or any technical field, mastering intermediate technical English KTH can significantly boost your ability to understand, communicate, and collaborate across diverse projects and teams. This article provides

an in-depth overview of what intermediate technical English KTH entails, its importance, key skills to develop, and practical strategies to improve your technical language proficiency.

## Understanding Intermediate Technical English KTH

### What Is Technical English?

Technical English refers to the specialized language used in technical fields such as engineering, information technology, science, and manufacturing. It encompasses terminology, phrases, and structures that are specific to these domains, enabling clear and precise communication of complex ideas, instructions, and data.

### The Significance of KTH in Technical English

KTH Royal Institute of Technology in Stockholm is renowned for its engineering and technical programs. The term "KTH" in intermediate technical English KTH often signifies a standard or curriculum aligned with the university's technical language requirements. It emphasizes practical, professional-level English skills tailored for technical contexts, often used by students and professionals associated with or inspired by KTH's standards.

### What Does Intermediate Level Mean?

The intermediate level indicates a proficiency that goes beyond basic understanding but is not yet advanced. At this stage, learners can comprehend and produce technical texts, participate in discussions, and understand technical documentation with some effort. They are capable of handling routine technical tasks but still need to expand their vocabulary and familiarity with complex structures.

## Core Skills in Intermediate Technical English KTH

Developing competence in technical English involves honing specific skills that enable effective communication within technical environments.

### 1. Technical Vocabulary and Terminology

- Building a robust technical lexicon is fundamental.
- Focus on domain-specific terms, abbreviations, and acronyms.
- Use flashcards, glossaries, and specialized dictionaries for practice.

### 2. Reading Comprehension of Technical Texts

- Practice reading manuals, research papers, and technical reports.
- Learn to identify key information, such as methodology, results, and conclusions.
- Develop skills to interpret diagrams, charts, and technical drawings.

### **3. Writing Technical Reports and Documentation**

- Learn to structure reports with clear sections: introduction, methodology, results, conclusion.
- Use precise language and passive voice appropriately.
- Practice writing procedures, instructions, and summaries.

### **4. Listening and Speaking in Technical Contexts**

- Engage in listening exercises with technical lectures, webinars, and interviews.
- Practice speaking about technical topics with clarity.
- Participate in discussions, presentations, and technical debates.

## **Practical Strategies to Improve Your Intermediate Technical English KTH**

Enhancing your technical English skills requires consistent effort and targeted practice. Here are effective strategies:

### **1. Immerse Yourself in Technical English Content**

- Read technical articles, journals, and manuals regularly.
- Watch technical webinars, tutorials, and conferences in English.
- Follow industry blogs and forums to stay updated on terminology and trends.

### **2. Expand Your Technical Vocabulary**

- Create personalized glossaries of new terms.
- Use vocabulary apps tailored for technical language learning.
- Practice using new words in sentences and technical descriptions.

### **3. Practice Writing and Speaking**

- Write short technical reports or summaries of articles.
- Record yourself explaining technical concepts aloud.
- Join language exchange groups focused on technical discussions.

## 4. Use Authentic Materials and Resources

- Access textbooks, manuals, and standards used in your field.
- Utilize online courses and tutorials designed for technical English learners.
- Participate in workshops or seminars that emphasize technical communication.

## 5. Seek Feedback and Continuous Improvement

- Request feedback from teachers, peers, or mentors on your writing and speaking.
- Identify recurring mistakes and work on correcting them.
- Set specific goals, such as mastering a set number of technical terms each week.

## Resources for Learning Intermediate Technical English KTH

To support your learning journey, consider leveraging the following resources:

### Online Courses and Platforms

- Coursera and edX offer courses in technical English and communication skills.
- FutureLearn provides programs tailored for engineering and IT professionals.
- Specialized platforms like Technical English Online focus specifically on technical language learning.

### Books and Dictionaries

- *Technical English: Vocabulary and Grammar* by Nick Brieger and Alison Rixon
- Oxford Dictionary of Engineering or other domain-specific dictionaries
- manuals and standards from industry leaders

### Professional Networks and Forums

- LinkedIn groups related to engineering and technology

- Technical forums such as Stack Exchange or Reddit's technical communities
- Join local or online study groups focused on technical English

## Challenges and How to Overcome Them

Learning intermediate technical English KTH can come with specific challenges, but with the right approach, these can be addressed effectively.

### Common Challenges

- Difficulty understanding complex technical texts
- Lack of exposure to authentic technical language
- Limited vocabulary in specialized domains
- Feeling unsure when speaking about technical topics

### Strategies to Overcome Challenges

- Break down complex texts into manageable sections.
- Consistently expose yourself to real-world technical materials.
- Practice active vocabulary building with domain-specific terms.
- Engage in practical speaking exercises, such as explaining concepts to peers or recording yourself.

## Conclusion: The Path to Mastery in Technical English

Achieving proficiency in intermediate technical English KTH is a vital step for anyone aspiring to excel in technical fields. It involves not only expanding your vocabulary and understanding of technical concepts but also practicing real-world communication skills. By immersing yourself in authentic materials, actively engaging in writing and speaking exercises, and utilizing targeted resources, you can enhance your technical language proficiency and open doors to new opportunities in your career or studies.

Remember, mastering technical English is a continuous journey. Stay motivated, seek feedback, and continually challenge yourself with new materials and conversations. With dedication and strategic effort, you'll be well on your way to confidently navigating the technical English landscape aligned with KTH standards and beyond.

Intermediate Technical English (KTH): Unlocking Effective Communication in Technical Domains

In today's fast-paced, technology-driven world, the ability to communicate complex ideas clearly and accurately is more crucial than ever. Among the many language frameworks designed to facilitate this, Intermediate Technical English (KTH) stands out as a comprehensive tool tailored for professionals, students, and enthusiasts seeking to bridge the gap between layman's understanding and expert-level fluency in technical contexts. This article offers an expert review of KTH, exploring its core features, structure, practical applications, and benefits, providing readers with a thorough understanding of its role in enhancing technical communication.

## Understanding Intermediate Technical English (KTH)

What is KTH?

Intermediate Technical English (KTH) is a specialized language course or framework developed to equip learners with the linguistic skills necessary for discussing, analyzing, and working within technical and scientific environments. Unlike general English courses, KTH emphasizes vocabulary, grammar, and discourse structures specific to technical fields such as engineering, information technology, electronics, and other STEM disciplines.

The "intermediate" level indicates that it targets learners who possess a basic understanding of English but need to develop more nuanced, precise, and contextually appropriate language skills to operate confidently in technical settings.

### Origins and Development

KTH, named after the Royal Institute of Technology in Stockholm (Kungliga Tekniska Högskolan), originated from the need to standardize technical English for academic and industrial contexts across multilingual environments. It draws inspiration from existing frameworks like the Cambridge Technical English series and the European Framework of Reference for Languages (CEFR), tailoring content for practical technical communication.

Over time, KTH has evolved into a modular, adaptable framework that integrates vocabulary development, reading comprehension, listening skills, speaking, and writing exercises, all aligned with real-world technical scenarios.

## Core Components of KTH

### - Specialized Vocabulary Development

A cornerstone of KTH is its focus on technical lexicon. This includes not only common technical terms but also domain-specific jargon, abbreviations, and conventions.

### Key features:

- Thematic vocabulary lists (e.g., electrical circuits, software development, mechanical systems)
- Contextual definitions with examples
- Collocations and phraseology common in technical writing and speech
  
- Grammar and Syntax for Technical Communication

While general grammar remains essential, KTH emphasizes structures frequently used in technical descriptions, reports, and presentations.

### Important aspects:

- Passive voice for describing processes ("The system is powered by...")
- Modal verbs indicating necessity, possibility, or obligation ("must," "should," "can")
- Conditional sentences for troubleshooting scenarios
- Precise use of tenses to describe procedures and results
  
- Reading and Listening Comprehension

KTH incorporates authentic technical texts and audio materials to improve comprehension skills.

### Activities include:

- Analyzing technical manuals and datasheets
- Listening to explanations of processes or machinery
- Extracting key information and summarizing technical content
  
- Speaking and Writing Skills

Practical communication exercises are integral, fostering confidence in technical discussions.

### Features:

- Presentations on technical topics
- Writing reports, memos, and technical emails
- Participating in discussions and technical interviews

- Practical Application and Contextual Learning

KTH emphasizes learning through real-world scenarios, case studies, and problem-solving activities, ensuring learners can transfer skills into their professional environments.

## Structural Overview of KTH Courses

### Modular Design

KTH courses are typically divided into modules focusing on specific skills and themes:

- Vocabulary Modules: Thematic word groups, flashcards, and exercises
- Grammar Modules: Focused on structures relevant to technical descriptions
- Reading & Listening Modules: Authentic materials and comprehension questions
- Speaking & Writing Modules: Practice tasks aligned with technical contexts

### Progressive Complexity

Starting from foundational concepts, KTH gradually introduces more complex language structures and technical content, allowing learners to build confidence and competence over time.

### Integration of Technology

Many KTH programs incorporate digital tools such as interactive quizzes, virtual labs, and online forums, promoting active participation and self-paced learning.

## Applications of KTH in Professional and Educational Settings

### Academic Contexts

Universities and technical colleges utilize KTH frameworks to prepare students for international research collaborations, technical presentations, and academic writing.

### Benefits:

- Improved comprehension of technical literature
- Ability to communicate research findings effectively
- Enhanced confidence in participating in international conferences

### Industry and Professional Development

Companies operating in global markets adopt KTH principles to train engineers, technicians, and IT specialists.

#### Advantages:

- Streamlined communication with international clients and partners
- Reduced misunderstandings in technical documentation
- Better teamwork in multicultural environments

### Certification and Standardization

Some institutions offer certifications aligned with KTH standards, providing formal recognition of technical language proficiency.

## Benefits of Adopting KTH

- Enhanced Clarity and Precision

By mastering domain-specific vocabulary and structures, learners can articulate complex ideas accurately, reducing ambiguity.

- Increased Employability

Proficiency in Intermediate Technical English opens doors to international job markets and multinational companies.

- Facilitation of International Collaboration

Clear communication minimizes misunderstandings, fosters trust, and accelerates project timelines.

- Support for Lifelong Learning

KTH provides a solid foundation for further specialization, such as advanced technical English or multilingual technical communication.

- Cultural Competency

In addition to language skills, KTH often includes cultural awareness modules that help learners navigate intercultural communication nuances in technical contexts.

## Challenges and Considerations

While KTH offers numerous advantages, it's important to recognize potential challenges:

- Resource Availability: Access to authentic technical materials and qualified instructors may vary.
- Customization Needs: Different technical disciplines may require tailored vocabulary and scenarios.
- Continuous Updating: Rapid technological advances necessitate regular updates to course content.
- Learner Engagement: Technical topics can be complex; maintaining motivation requires engaging activities.

## Conclusion: The Future of KTH in Technical Communication

Intermediate Technical English (KTH) represents a vital bridge for learners and professionals seeking to operate confidently within technical environments across linguistic borders. Its comprehensive approach?integrating vocabulary, grammar, comprehension, and practical communication?makes it a robust framework adaptable to various educational and industry contexts.

As global collaboration accelerates and technology continues to evolve, the demand for clear, precise, and effective technical communication will only grow. KTH, with its focus on intermediate proficiency, equips learners not only to meet current challenges but also to adapt to future developments in technical language and practice. For educators, students, and industry professionals alike, embracing KTH principles offers a pathway to more effective, confident, and professional technical communication.

In essence, Intermediate Technical English (KTH) is not just a language course?it's a strategic tool fostering global technical literacy, enabling individuals and organizations to innovate, collaborate,

and excel in a competitive world.

**QuestionAnswer** What are the key topics covered in the Intermediate Technical English course at KTH? The course covers technical vocabulary, reading and writing skills for engineering contexts, listening comprehension for technical lectures, and effective communication in professional settings, focusing on practical application within various engineering disciplines. How does the Intermediate Technical English course at KTH prepare students for real-world engineering communication? It provides students with skills to understand technical documents, write clear reports, participate in technical discussions, and present engineering ideas confidently, thereby enhancing their ability to communicate effectively in international engineering environments. What are the prerequisites for enrolling in the Intermediate Technical English course at KTH? Typically, students should have completed beginner-level technical English courses or possess equivalent language proficiency, such as a B1 level on the CEFR scale, to ensure they can engage with the intermediate content effectively. Are there any assessments or certifications associated with the Intermediate Technical English course at KTH? Yes, students are usually evaluated through written assignments, oral presentations, and participation, with the potential to earn a certificate of completion that verifies their improved technical English skills. How can students maximize their learning in KTH's Intermediate Technical English course? Students should actively participate in class activities, practice technical vocabulary regularly, engage with authentic engineering texts, and seek opportunities to practice spoken and written communication in technical contexts.

**Related keywords:** intermediate technical English, KTH language course, technical vocabulary, engineering English, technical communication, KTH language training, technical writing skills, English for engineers, technical terminology, KTH language program

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